

United States Postal Service®

# INDUSTRY ALERT

February 28, 2023

## USPS Ship (Package Platform) System Deployment

Today **February 28**, 2023, the United States Postal Service will perform maintenance that is critical to its infrastructure.

USPS Commercial System Schedule Maintenance Event		
Implementation Window		
Schedule	Date	Time
Start	Tuesday, February 28, 2023	6:00 PM CT
End	Tuesday, February 28, 2023	11:59 PM CT
Impacted System		Outage
USPS Ship Release 7.0.2.0		Yes, limited to USPS Ship only (6:00 PM – 9:00 PM CT)

During the cited timeframe, there will be a brief impact to **USPS Returns and Outbound** service data feeds via Informed Visibility-Mail Tracking and Reporting (IV-MTR).

Based on assessments of forecasted volume, it is anticipated impacted data will be current no later than end of day on the same day [**Tuesday, February 28, 2023**]. However, following standard protocol - data processing will be monitored; and updated status assessments provided.

We apologize for any inconvenience.

**NOTE: Delivery of packages IS NOT impacted during scheduled system events.**

All Business Service Administrators (BSAs) should alert their impacted stakeholders.

During normal business hours M-F (**7:00 AM CT – 7:00 PM CT**), direct any inquiries or concerns to the Mailing and Shipping Solutions Center (MSSC) via eMail [[MSSC@usps.gov](mailto:MSSC@usps.gov)] or telephone [ (877) 672-0007 ].

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